

## Private Duty/Sitter/Aide Services Resource Guide

updated 4/1/08

Resource Name	Address/Phone Number	Payer Source	Counties Served	Description of Services
ComForcare Senior Services	8008 Corporate Center Dr., Suite 200 Charlotte, NC 28226 866-472-1726 704-543-0630 Fax – 704-543-0560 Email: <a href="mailto:scharlotte@comforcare.com">scharlotte@comforcare.com</a> Website: <a href="http://www.comfortcarecharlotte.com">www.comfortcarecharlotte.com</a>	Private pay/funding Credit cards Long term care insurance Accidental insurance Medicaid	Cabarrus Gaston Iredell Lincoln Mecklenburg Monroe Stanly Rowan Anson	24-hour/365day availability of services or 24-hour live-in services, errands, bed/tub transfers, safety supervision, transportation, light housekeeping, meal preparation, medication reminders, and bathing/dressing
Comfort Keepers	1717 W. Innes St. Salisbury, NC 28146 Cabarrus – 704-788-2535 Rowan – 704-630-0370 Iredell – 1-704-878-2505 Fax – 704-630-0788 Charlottenorth@comfortkeepers.com	Private Pay Medicaid Veterans Long Term Insur	Cabarrus Rowan Iredell Mecklenburg	Services are available short term or long term 24 hours a day, 7 days a week, and 365 days a year. Non-medical in home care, which includes companionship, meal preparation, light housekeeping, incontinence care, transfers and more. Healthwatch Personal Response Systems including fall detectors and medication dispensers.
Home Instead	653 Church St N Concord, NC 28025 704-788-3399 1-800-homecare 704-788-3404 Fax <a href="http://www.homeinstead.com/103">www.homeinstead.com/103</a>	Private Pay Veterans Long Term Insur	Cabarrus Rowan Davie Davidson	A non-medical provider of in-home care services. Services include licensed personal care, companionship, home-helper and transportation services. Care can be arranged for as little as three hours per visit to 24 hours 7-day week coverage. Staff is trained, insured and bonded.
Homewatch Caregivers	8301 University Executive Park Drive Ste 102 Charlotte, NC 28262 704-503-4660 Phone 704-503-4665 Fax <a href="mailto:hwnurses8301@aol.com">hwnurses8301@aol.com</a>	Private Pay Long Term Insur Veterans Workers Comp	Cabarrus Mecklenburg/ (Pineville) South Iredell	Certification in an innovative program for persons with dementia “Pathways to Memory.” Staff is trained in Alzheimer’s disease and dementia to better understand client’s needs.
Jonnie’s Home	247 Alexander St. (near Boy’s Club) Concord, NC 28027 704-795-0553 Phone 980-621-1843 Cell Jonnie Galyan	Private Pay	Cabarrus Stanly Mecklenburg Rowan	Keep patients in her home 24/7. Provides all services just as if the patient was at their own home. Works with Cabarrus Health Alliance for PT and Hospice of Cabarrus County. DME equipment on site. Long-term and short-term care available as needed.
Loving Touch In-Home Aide Healthcare Service	170 Davidson Hwy STE 201 Concord, NC 28027 704-788-1723 Phone 704-788-1746 Fax	CAPS Medicaid Private Pay	Anson Cabarrus Mecklenburg Montgomery Rowan Stanly Union	Provides quality services in personal care, home maintenance, and transportation.
TLC at Home	313 North Second St Albemarle, NC 28801 704-986-4852 Phone 704-986-4854 Fax	Medicaid Private Pay Long Term Insur Veterans	Stanly Montgomery	In home aide services using Certified Nursing Assistants and experienced homemakers. Offers Cheer Visits (2 hours) to clients whether they are in a private home or a facility. This unique service can provide peace of mind to family members who live too far away to make regular visits

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Advanced Home Care (formerly Pathways)	744 Church St. N Concord, NC 28025 704-784-2111 Phone 704-795-6495 Fax	Insurance Medicare Medicaid Private Pay	Cabarrus Rowan Mecklenburg Stanly Iredell	All CNA's are certified. Hourly and intermittent services
Maxim Healthcare	1700 W Innes St Salisbury, NC 28144 704-638-0025 704-638-0744 Fax www.maxhealth.com	Private Pay Private Insurance Managed Care Medicaid	Rowan Cabarrus Davie Davidson Stanly	Types of services include sitter, companion, personal care services and private duty skilled nursing and certified nursing assistants, along with pediatric services. Rates are based on the patients needs. Standard rates all year long, no changes during weekends or holidays. Twenty-four hour LIVE on-call services. All employees are certified and licensed with the state of NC. Fully insured and bonded.
PSA Healthcare	1229 Greenwood Cliff Suite 200 Charlotte, NC 28204 704-335-9797 Phone 704-335-9970 Fax	Medicaid Commercial Insur Private Pay	Anson, Cabarrus. Cleveland. Iredell, Rowan, and Union Mecklenburg Davidson Lincoln	Private Duty Nursing services-visit services along with Private Duty Nursing in hourly increments (depending on what insurance covers)
ATS Health Services, a Division of Crdentia	11111 Carmel Commons Blvd. 980-235-2760 Phone 704-342-3849 Fax	Private Pay Most Insurance Medicaid PCS CAPS <b>JCAHO accredited Agency</b> Minimum 2 hour cases for Private Pay	Mecklenburg Cabarrus Union Gaston York SC Rock Hill SC	Provides quality healthcare professionals for any type of homecare needs. ATS Health Services has been in the Charlotte area for over 13 years and are licensed, bonded and JCAHO accredited.
Bayada Nurses	130 Arlington St. Salisbury, NC 28144 704-797-8000 Phone 704-797-8899 Fax kleroy@bayada.com	Private Insurance Check, Cash Credit Card Medicaid	Rowan Cabarrus Stanly Mecklenburg Gaston	Bayada provides Home Health Aides to work with Medicaid Programs like CAP and PCS. Bayada also provides Home Health Aides or Homemakers to sit with patients in the hospital, to cook, run errands and help with personal care. Can provide skilled and high level services in the home.
Eldercare	3707 Latrobe Dr Ste #460 Charlotte, NC 704-366-7054 Phone 704-365-8181 Fax eldercareservice@bellsouth.net	Medicaid Private Pay CAP Private Insurance <u>New rates:</u> \$15.25 per hour for all levels of care	Cabarrus Mecklenburg Iredell Gaston Union Rowan Stanly	Private duty personal care services. Certified Nursing Assistants and Skilled Services (RN, LPN)

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Charlotte Care Services	310 East Blvd Ste 7 Charlotte, NC28203-4779  704-335-0501 Phone 704-332-5386 Phone 704-335-1258 Fax  email: info@charlottecure-grandmothers.com	Private Pay	Mecklenburg	Charlotte Care Services is a sitter service for companion sits, sleep-over, messenger service, child sits, house sits, drop-ins, hospital sits, pet sits and plant/garden sits. Sitters are experienced, dependable, mature, adult sitters who are highly qualified and professional in their service. Each sitter is screened and references checked. Sitters are available at anytime, by the hour or on a live-in sit. A twenty-four hour answering service is available. 4 hour minimum and 24 cancellation timeframe.
Heavenly Hands Home Care, LTD	2028 Woodland Drive Charlotte, NC 28205 704-493-3418 Phone 704-269-5661 Phone 704-537-8727 Fax 1 704-909-6946 Fax 2	Medicaid PCS CAP VA Private Pay Private Insurance	Mecklenburg Cabarrus Union Stanly Gaston	24/7 Person Care Assisting with: Eating/Cooking Grooming/Bathing Light House Keeping/Laundry Shopping Services Walking/Games/Cards Better Business Bureau Charlotte